

Frequently Asked Questions

Financial diaries: Tax time study

1. How much compensation will I receive?

Participants will receive a total of \$200 for participating in the study.

2. Can interviews be conducted over the phone?

We will make every effort to meet with you in person at a location convenient to you however in the event you prefer to speak over the phone we are happy to accommodate your needs.

3. Will I be required to provide information on my spouse or other members of my household?

We will be asking about your household's experience with filing taxes. This may include questions about household income and your specific household situation. You can choose to answer the questions based on your individual experience if you do not want to share the experience of your whole household. **You are not required to answer any question that you do not want to answer!**

4. What type of information will I be asked to share?

You will be asked to share information about your experiences with tax filing. For example, you may be asked about filing taxes in the past, if you have received any government benefits, what your plans are for tax filing in the future, and what you plan on doing with your tax refund this year, amongst other tax-related questions. **However, you are not required to share any information that you do not want to, and all of the information that you do share will be kept strictly confidential.**

5. Who will my information be shared with?

All of your information will be anonymized and your name will never be used, unless you give us direct permission to do so. A script of your interviews, with your name and identifying information removed, will be shared with a data analysis team. Reports developed after the project will not contain your name or identifying information.

6. Do I have to be up-to-date on my taxes to participate?

No – we are interested to hear about your experiences, no matter what they are. All of your personal information will be kept confidential.

7. Is there an income requirement to participate in this study?

Yes – if you struggle to pay for your rent, food, and/or energy bills, we encourage you to participate in this study.

8. How and when will the findings of this study be shared?

The findings of this study will be shared in a short report that will be published at the end of 2017, and a website that will launch next year.